EMEP : Member-Eligibility Micro/Business Service document

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# Member Eligibility Micro/Business services

## 1.1 Assumptions:

* Only valid data should be returned on the service response.
* All data returned should conform to the RDM code values as required.

## 1.2 SearchByID

This service will be used to search a member across all the Anthem source systems with the provided input (HCID, Subscriber ID, Enrollment ID, SSN) and returns a thumbnail information of the member records. This will return all members who use the ID and any other Id related. Ex: All members with the same HCID as well as the same member with another HCID in different source systems either active/terminated/Future. This is to replace the EMPI functionality.

|  |  |  |
| --- | --- | --- |
| **INPUT** | | |
| MemberLookUpId | This could be any ID accessible to the member(SSN, HCID, SubscriberID, Enrollment Id) |  |
|  | | |
| **OUTPUT – Below data repeats for the number of records found** | | |
| Source System |  | RDM 5286 |
| MCID or Unique Identifier |  |  |
| Healthcard Identifier |  |  |
| Subscriber Identifier |  |  |
| Member Sequence Number |  |  |
| Member Relationship |  | RDM 5135 |
| First Name |  |  |
| Middle Name |  |  |
| Last name |  |  |
| Name prefix |  |  |
| Name Suffix |  |  |
| Date of Birth |  |  |
| Gender | Pass the code/value | RDM 5158 |
|  |  |  |

## 1.3 GetMemberContactInformation

This service will be utilized to retrieve the contact information (Address, Telephone, Email, etc) and corresponding preference for the member. HCID will be mandatory and if rest of the input information is passed, the latest record for the member is retrieved else the results will need to be filtered based on the requested source or dates.

This can be enhanced at a later point to include WebURL, Twitter, facebook, etc

|  |  |  |
| --- | --- | --- |
| **INPUT** | | |
| Source System |  | RDM 5286 |
| Healthcard Identifier |  |  |
| MemberSequnceNumber |  |  |
| Effective Date |  |  |
| Termination Date |  |  |
| MCID or Unique Identifier | | |
| **OUTPUT** | | |
| Source System |  | RDM 5286 |
| MCID or Unique Identifier |  |  |
| Healthcard Identifier |  |  |
| First Name |  |  |
| Middle Name |  |  |
| Last name |  |  |
| Address ------------------------- Repeats for the number of addresses found | | |
| Address Type | Address types include but not limited to Mailing, Physical, Primary, Alternative, Billing, Correspondence, Employer, Other Carrier, Other Carrier Group |  |
| Effective date | Effective date of the address |  |
| Termination date | Termination date of the address |  |
| Address Line 1 | Any c/o information should be sent on this line |  |
| Address Line 2 |  |  |
| Address Line 3 |  |  |
| City |  |  |
| County |  |  |
| State | Pass the Code and value | RDM 6082 |
| Country |  |  |
| Zip code |  |  |
| Zip code Extension |  |  |
| Status | Confirmed/New/Updated/Invalid/etc |  |
| Preference -- Preferences tied to the address | | |
| Preference Type |  |  |
| Preference Value |  |  |
| Preference Effective date |  |  |
| Preference Termination date |  |  |
|  |  |  |
| Telephone ------------------- Repeats for the number of telephones found | | |
| Telephone Type | Telephone type include but not limited to Home, Office, Primary, Secondary, Day Time, Evening, Mobile, Fax |  |
| Effective date |  |  |
| Termination date |  |  |
| Phone Number |  |  |
| Phone number Extension |  |  |
| Status | Confirmed/New/Updated/Invalid/etc |  |
| Preference -- Preferences tied to the phone number | | |
| Preference Type | DO NOT CALL, Marketing, etc |  |
| Preference Value | Opt In/Opt Out |  |
| Preference Effective date |  |  |
| Preference Termination date |  |  |
|  |  |  |
| Email------------------- Repeats for the number of Emails found | | |
| Email Type | Personal, Work, Primary, Secondary |  |
| Effective date |  |  |
| Termination date |  |  |
| Email Status | Confirmed/New/Updated/Invalid/etc |  |
| Email Address |  |  |
| Phone number Extension |  |  |
| Preference -- Preferences tied to the email | | |
| Preference Type | Communication, Marketing, EOB, etc |  |
| Preference Value | Opt In/Opt Out |  |
| Preference Effective date |  |  |
| Preference Termination date |  |  |

## 1.4 GetMemberPreferences

This service will retrieve the member preferences related to language, communication, Consent for marketing, E-delivery, etc.

|  |  |  |
| --- | --- | --- |
| **INPUT** | | |
| Healthcard Identifier |  |  |
| Member Sequence Number |  |  |
| Source System |  | RDM 5286 |
| MCID or Unique Identifier |  |  |
|  |  |  |
| **OUTPUT** | | |
| MCID or Unique Identifier |  |  |
| First Name |  |  |
| Middle Name |  |  |
| Last name |  |  |
| Preferences - Repeats for all the preferences member has chosen | | |
| Preference Type | This includes Spoken Language, Written Language, WebMD Consent, etc |  |
| Preference value | Preference values according to the typeEx: English, Spanish, Opt In, etc |  |
| Effective date |  |  |
| Termination date |  |  |

## 1.5 GetMemberEligibility

This service will return all or requested eligibility/Contract records for an individual or entire family depending on the input. If only HCID or MCID is passed all eligibility records across Anthem are retrieved including the family members else the result will be filtered according to the input.

|  |  |  |
| --- | --- | --- |
| **INPUT** | | |
| Source System |  | RDM 5286 |
| MCID or Unique Identifier |  |  |
| Health card Identifier |  |  |
| First name |  |  |
| Last name |  |  |
| Date of Birth |  |  |
|  | | |
| **OUTPUT** | | |
| Eligibility Contract -- Repeats for the number of contracts the member has across Anthem. Each Contract is a unique combination of HCID + Source System +Group Id +Subgroup Id | | |
| Source system |  | RDM 5286 |
| Health Card Identifier |  |  |
| Subscriber Identifier |  |  |
| Member Sequence Number |  |  |
| Coverage Number |  |  |
| Member Relationship |  |  |
| First Name |  |  |
| Middle Name |  |  |
| Last name |  |  |
| Date of Birth |  |  |
| Enrolled Date | Initial enrollment date for the member |  |
| Group Identifier |  |  |
| Group Name |  |  |
| Sub group Identifier |  |  |
| Effective Date |  |  |
| Termination Date |  |  |
| Member Status |  |  |
| Brand | Brand information such as ABC, ABCBS, EBC, BCBSGA |  |
| Major Business Unit | LargeGroup, SmallGroup, Individual |  |
| Region | CENTRAL, CA, National,NE, NY, etc |  |
| Contract Type | If the contract is JAA, Inmate, ITSHOST, HouseAccount, EAP,FEP, etc |  |
| Enrollment Type | If the enrollment is Subscriber Only, Subscriber and spouse, family, etc |  |
| Underwriting state | Underwriting state for the contract |  |
| Financial company Code | If the group contract has a company code. |  |
| Network Identifier | Network Id associated with the contract. |  |
| Funding Type | Provides information related to funding type of the contract such as fully insured, ASO, etc |  |
| Plan code | Indicated the plan that owns the eligibility of the subscriber and maintains the master contract with the group. Ex: ANTHEM BCBS is 834 |  |
| Plan Benefit number |  |  |
| BCBS AlphaPrefix | Alpha prefix associated with the plan |  |
| Plan year effective date | Effective date for the plan year. Not all plans start with the calendar year |  |
| Plan year Termination date | “ |  |
| Benefit year start date | Effective date for the Benefits. |  |
| Benefit year End Date | “ |  |
| PCP Required Indicator | Indicates if a PCP is needed for the plan. |  |
| PCP Identifier | If a PCP is already chosen, The identifier for the PCP. |  |
| BCBSA Control Plan Id | Plan which controls the contract. Ex: nasco |  |
| ID Card Print Level | Indicates the level at which the ID cards are to be printed. Member or Subscriber. |  |
| Products -- repeats for all the products assigned as part of the contract | | |
| Product Identifier | Identifier for the assigned Product. Ex: 2733,ACW324 |  |
| Product Name | Product Identifier description |  |
| productEffective date | Effective date of the product association with the member |  |
| ProductTermination date | Termination date if any |  |
| Product Status | Status of the product if it is active, termed, Grace period, etc |  |
| Coverage Type | Coverage provided by the product. Ex: Medical, Dental, Rx, Vision, Medical and Rx, etc |  |
| Product Family Code | Product Family code such as PPO,HMP, MPPO, etc |  |
| Line of Business/Product Line |  |  |
| HealthcareArangmentCode / ProductCode/Package Number |  |  |
| Product Indicators |  |  |
| CDHP Type | Type of CDHP account. HAS, HRA, FSA(DCFSA, etc) |  |
| Retiree Business Type | Employer offered or individual Retiree plan |  |
| Vendor Type | Vendor id associated with the product Typically the RXPBM vendors. |  |
| Vendor Name | Vendor name |  |
| Exchange Type | Exchange type associated. Public, Private, Off, None |  |
| Exchange Name | Exchange name: State, federal, Bloom, etc |  |
| Exchange State | State where the product is being offered as part of exchange. |  |
|  |  |  |

## 1.6 UpdateContactInformation

The service will be utilized to update the contact information (Address, Telephone, Email)

**This can be split into multiple for each of the contact.**

|  |  |  |
| --- | --- | --- |
| **INPUT** | | |
| Source System |  | RDM 5286 |
| Healthcard Identifier |  |  |
| Member Sequence number |  |  |
| MCID or unique identifier |  |  |
| Address ------------------------- Repeats for the number of addresses found | | |
| Address Type | Address types include but not limited to Mailing, Physical, Primary, Alternative, Billing, Correspondence, Employer, Other Carrier, Other Carrier Group |  |
| Effective date | Effective date of the address |  |
| Termination date | Termination date of the address |  |
| Address Line 1 | Any c/o information should be sent on this line |  |
| Address Line 2 |  |  |
| Address Line 3 |  |  |
| City |  |  |
| County |  |  |
| State | Pass the Code and value | RDM 6082 |
| Country |  |  |
| Zip code |  |  |
| Zip code Extension |  |  |
| Preference -- Preferences tied to the address | | |
| Preference Type |  |  |
| Preference Value |  |  |
| Preference Effective date |  |  |
| Preference Termination date |  |  |
|  |  |  |
| Telephone ------------------- Repeats for the number of telephones found | | |
| Telephone Type | Telephone type include but not limited to Home, Office, Primary, Secondary, Day Time, Evening, Mobile, Fax |  |
| Effective date |  |  |
| Termination date |  |  |
| Phone Number |  |  |
| Phone number Extension |  |  |
| Preference -- Preferences tied to the phone number | | |
| Preference Type | DO NOT CALL, Marketing, etc |  |
| Preference Value | Opt In/Opt Out |  |
| Preference Effective date |  |  |
| Preference Termination date |  |  |
|  |  |  |
| Email------------------- Repeats for the number of Emails found | | |
| Email Type | Personal, Work, Primary, Secondary |  |
| Effective date |  |  |
| Termination date |  |  |
| Email Address |  |  |
| Phone number Extension |  |  |
| Preference -- Preferences tied to the email | | |
| Preference Type | Communication, Marketing, EOB, etc |  |
| Preference Value | Opt In/Opt Out |  |
| Preference Effective date |  |  |
| Preference Termination date |  |  |
|  | | |
| **OUTPUT** | | |
| Success |  |  |
| Warning messages | Warning messages will need to be sent out if any of the updates fail when more than one are sent as input. |  |
|  |  |  |

## 1.7 UpdateMemberPreferences

Service to update the member preferences unrelated to contact like language, web MD, etc

|  |  |  |
| --- | --- | --- |
| **INPUT** | | |
| Healthcard Identifier |  |  |
| Member Sequence Number |  |  |
| Source System |  | RDM 5286 |
| MCID or Unique Identifier |  |  |
| Preferences - Repeats for all the preferences member has updated | | |
| Preference Type | This includes Spoken Language, Written Language, WebMD Consent, etc |  |
| Preference value | Preference values according to the typeEx: English, Spanish, Opt In, etc |  |
| Effective date |  |  |
| Termination date |  |  |
|  |  |  |
|  |  |  |
| **OUTPUT** | | |
| Success |  |  |
| Warning messages |  |  |
|  |  |  |
|  |  |  |

## 1.8 UpdatePCPInformation

This Operation is used to update the PCP information for the member. This data will need to be updated in the source.

|  |  |  |
| --- | --- | --- |
| **INPUT** | | |
| Healthcard Identifier |  |  |
| Member Sequence Number |  |  |
| Source System |  | RDM 5286 |
| MCID or Unique Identifier |  |  |
| PCP Identifier |  |  |
| Provider organization Name |  |  |
| Organization Tax Id |  |  |
| PCP ID Suffix |  |  |
|  |  |  |
| **OUTPUT** | | |
| Success |  |  |
| Warning messages |  |  |
|  |  |  |
|  |  |  |

## 1.9 GetMemberCDHPAccountInformation

Operation to retrieve the CDHP accounts information for the member.

|  |  |  |
| --- | --- | --- |
| **INPUT** | | |
| Healthcard Identifier |  |  |
| Member Sequence Number |  |  |
| Source System |  | RDM 5286 |
| MCID or Unique Identifier |  |  |
| First Name |  |  |
| Last Name |  |  |
| Birth date |  |  |
|  |  |  |
| **OUTPUT** | | |
| Healthcard Identifier |  |  |
| Member Sequence Number |  |  |
| Source System |  |  |
| MCID or Unique Identifier |  |  |
| First Name |  |  |
| Last Name |  |  |
| Birth date |  |  |
| Social Security Number |  |  |
| Group Identifier |  |  |
| FinancialInstitutionCode/name | Financial institution (Mellon, CHASE, HEQ, Wage Works,etc) |  |
| MemberCardNumber | Debit card number |  |
| MemberAccountNumber | Member Account number with the financial institution |  |
| MemberAccountStatus | Account status if Open,Closed, suspended |  |
| CDHP Account Type | What type of account, HRA, HSA, FSA,DCSA |  |
| Effective Date |  |  |
| Termination date |  |  |
| Employer Identification Number | Identification number associated in the financial institution for the employer |  |
| Employer Tax ID | Employer Tax Id. |  |